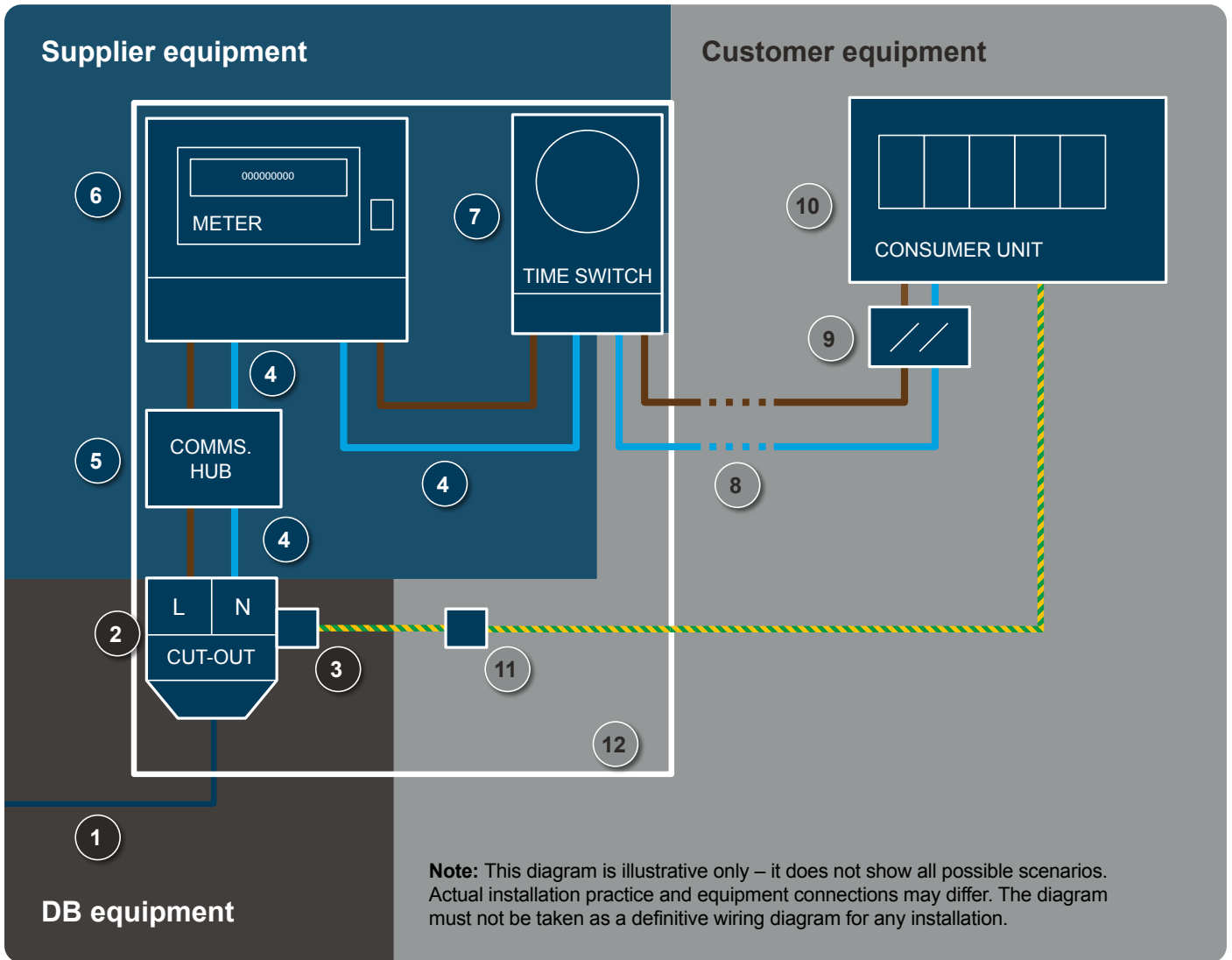




ENERGYASSETS

The diagram below shows a typical electricity metering set-up. The aim of this diagram is to clarify boundaries of responsibility.



DB equipment	Supplier equipment	Customer equipment
<p>1 Service cable</p>	<p>4 Meter tails (cut-out to meter and meter to time switch)</p>	<p>8 Meter tails (between the meter/time switch and the customer equipment)</p>
<p>2 Cut-out (or main fuse or DB fuse)</p>	<p>5 Communications hub if fitted (may be within the meter)</p>	<p>9 Customer isolating switch (if fitted/requested)</p>
<p>3 DB earth terminal</p>	<p>6 Meter</p>	<p>10 Customer consumer unit</p>
	<p>7 Time switch (if fitted)</p>	<p>11 Customer earthing conductor (and earth block if fitted)</p>
		<p>12 Meter board (and external meter box if fitted)</p>

DNO equipment

Contact your local Distribution Network Operator (DNO) by calling 105.

Supplier equipment

Contact your supplier – or call 105 (if out-of-office hours).

You'll find the contact information for your electricity supplier on a recent bill, email, or letter. Otherwise, details can be found on their website.

Customer-owned equipment

Contact a certified electrician.

If you still need to speak to us, call 01506 405 405